User manual

12:29
XPLORA
Mum is calling
XPLORA
+46708914701
PM 18:48
Dinner is ready, Dad
XPLORA

TABLE OF CONTENT

Package contents 3
Device layout 4
Charging the battery of the XPLORA Watch 5
Replacing the watch strap of the XPLORA Watch 6
Power ON/OFF 7
Description of the touch function 8
UI Screen 8
Making a call 9
Volume adjustment 9
Receiving a call 10
Message receiving 10
Message viewing 11
Calling/deleting a message 11
Send my location 12
Software upgrade 12
Install XPLORA app 13
Activate the app 14
Create XPLORA account 15
Add XPLORA Watch 16
Main menu 17
Setting menu 18
Contacts 19
Silent period 20
Main menu:
Location, Schedules, Safety Zones, and Messages 21
Location 22
Schedules 23
Safety Zones, Messages 24
Wallpaper 25
Auto position report 26

Package contents

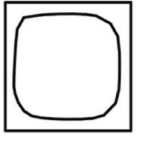
Check the product box for the following items:

Body with wrist band

User Manual

Charging Cradle

Micro USB Cable

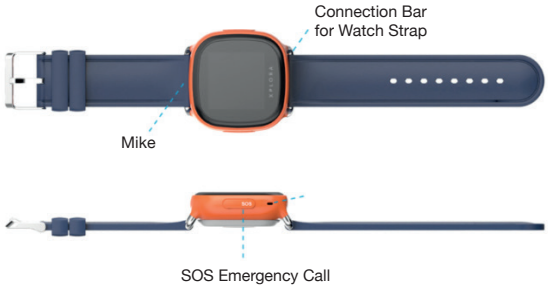


Protection Film

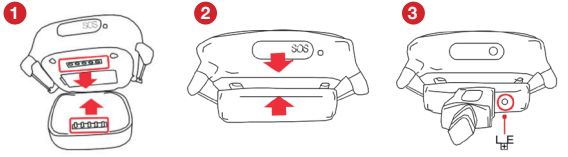
Note!

- The supplied items are designed only for this XPLORA Watch and may not be compatible with other devices.
- Use only manufacturer-approved accessories. Using unapproved accessories may cause the performance problems and malfunctions that are not covered by the warranty.
- Appearances and specifications are subject to change without prior notice.

Device layout



Charging the battery of the XPLORA Watch



1. Connect the USB cable and the adaptor on the cradle. (Any common adaptor for XPLORA Watch can be used. No adaptor is necessary when connecting the phone to the USB terminal of the PC directly.)

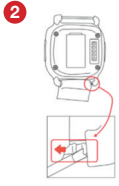
2. As shown abowe, check the direction of the charging terminals on the cradle and the XPLORA Watch and securely connect the cradle on the XPLORA Watch. The magnet mounted on the cradle makes connection easy.

3. Once the cradle is normally seated, and battery charging starts, the LED lights on the cradle. If the LED does not light, check the adaptor whether it is connected properly or the cradle if it is fully seated in the terminal.

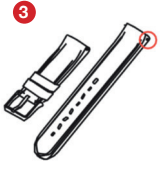
Charger indicator	Charging	Charging complete	Charging error
	Red	Green	Blinking orange

Replacing the watch strap of the XPLORA Watch

1. Slightly push down the watch strap on the connection section between the XPLORA Watch and the watch strap.



2. Hook the spring bar for the watch, which is exposed when pushing the strap down, on the spring bar hook with an adequate tool and pull down the spring bar to disconnect the bar from the XPLORA Watch.



3. Remove the spring bar from the disconnected watch strap and insert the bar into the watch strap to connect.

4. Insert the spring bar of the watch strap to replace into the mounting hole of the spring bar on the side of the XPLORA Watch.

5. Push down the opposite fastened spring bar to insert it into the spring bar groove of the other spring bar.

Power ON/OFF

Power ON
Pressing the right middle button on the XPLORA Watch turns power on.

Power OFF
Power is turned off only by long-pressing the right middle power button on the XPLORA Watch. This feature is designed to prevent your child from accidentally turning power off.

Description of the touch function

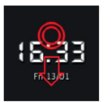
A touch screen is mounted on the front of the XPLORA Watch. Touch the touch screen with a finger and use the sliding function to move left/right and up/down to display the desired menu. You can use the touch screen as follows:

Touching

Sliding to right

Sliding to left

Sliding upward



Sliding downward

UL screen

1. When the LED screen is turned off, press any button on the XPLORA Watch to turn the screen on. The screen is turned on.
2. Slide the screen to left. The menu screen is displayed.
3. The menus screen consists of Message, Send my location and MY Watch screens. Slide the screen to the left and right to display the desired menu. Touching the menu screen displays the default menu screen.

4. After moving the default menu screen, you can select the desired screen by sliding left/right and up/down or touching the screen.
5. To go to the previous menu again, press the SOS button momentarily or slide the top of the screen downward.

Making a call

1. Slide the screen from right to left to display the phone menu screen. Touching the phone menu screen displays the phone directory screen.
2. Slide the screen to the left and right until the desired number is displayed. Touch the screen indicating the desired number to make a voice call.
3. Touching the call termination image on the screen during a call terminates the call.
4. Touching the volume image on the screen during a call activates the volume adjustment function. You can adjust the volume by touching the function.
5. To go to the previous menu again, press the SOS button momentarily or slide the top of the screen downward.

SOS emergency call

When pressing the left SOS button for 3 seconds or longer, XPLORA Watch automatically makes a call to the phone number of one of the administrators, (Primary Contact).

- The call is made to the phone number of one of the administrators depending on the settings of the XPLORA Watch.
- An SOS emergency call message is sent to the phone numbers of up to 6 registered administrators.

* Phone numbers for emergency calling can be set on the XPLORA Watch Mobile app of the smart phone.

Volume adjustment

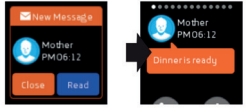
1. Sliding the menu screen downward displays the status indication/volume adjustment screen.
2. Touching the volume adjustment bar allows adjusting the volume.
3. Touching the volume adjustment image allows muting the volume.
4. Touch the bottom of the screen to go to the menu screen.

Receiving a call

1. Touching the incoming call image on the screen lets you receive an incoming call.
2. Touching call termination on the screen during a call terminates the call.

Message receiving

1. When a message is received on the XPLORA Watch, a message receiving window appears.
2. Touching View displays an incoming message.



Message viewing

1. Slide the screen from right to left to display the Message menu screen.
2. Touch the Message menu screen to go to the message screen.
3. You can slide the message screen to the left and right to view the received messages.
4. To go to the previous menu again, press the SOS button momentarily or slide the top of the screen downward.

Calling/deleting a message

1. Sliding the message screen upward displays the menu.
2. When you touch the Call button, a call is made to the phone number that sent the incoming message.
3. Touching the Delete button displays the Delete/Delete All/Cancel screen.
4. Touching the Delete button deletes the selected message.
5. Touching the Delete All button displays the Delete All Messages screen.
6. Touching the Yes button deletes all messages.

Send my location

“Send my location” is a function used by the user of the XPLORA Watch to send to his/her parents or administrators a simple message indicating his/her current location. For example, when the user of the XPLORA Watch uses this function when heading home from school, administrators can know that the user is heading home from school even if the user does not make a call to them. Administrators can identify the current location of the user of the XPLORA Watch immediately by viewing the location information message contained in the “Send my location” message sent by the user.

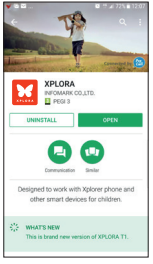
1. Slide right or left to choose “Send my location” menu.
2. Touch “Send my location” menu to “Send my location” screen.
3. Touching “Send my location” screen sends maximum 6 administrators text message with the location information.

Checking information/Software upgrade

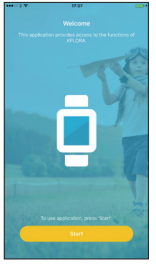
1. Slide right or left to choose Information menu.
2. Touch Information menu to display the data such as My Phone Number, Model Name, S/W Version, Serial Number, Network Status, and S/W upgrade button.
3. S/W upgrade is located in the end of Information screen.
4. Touch S/W upgrade to check the latest firmware and automatically download and install it.
   - No data charge to download a firmware.
   - Device should connect in power charging for S/W upgrade.
   - Device may automatically turn on/off several times if required.
   - In order to proceed the S/W upgrade, please connect the charging cable.
   - Please do not disconnect the charging cable or touch the device in the middle of S/W upgrading.

Install XPLORA app

iOS app



Android app

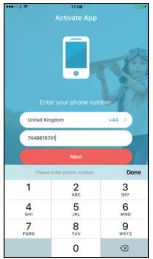


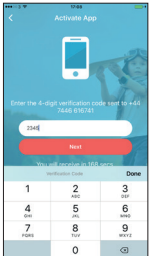
The XPLORA app is compatible with many mobile devices that support Android and iOS operating systems. If you want to add new user(s) to be a guardian who is authorised to manage XPLORA device, he or she needs to follow the same procedures.

1. Make sure the XPLORA app is compatible with your mobile device by checking http://www.myxplora.co.uk/devices.
2. Find the XPLORA app by entering “XPLORA” in the search box at the top of the Google Play Store for Android devices or Apple App Store for iOS devices.
3. Install the app. Note that you’ll need an account with the applicable store before you can download even a free app such as XPLORA.
4. When the app is installed, open it and tap “Start” to get started. You’ll be guided through the process of creating a XPLORA account and connecting (paring) your XPLORA Watch to your mobile device. Paring makes sure the XPLORA and mobile device can communicate with one another.

Compatibility information in http://www.myxplora.co.uk/devices

Activate the app



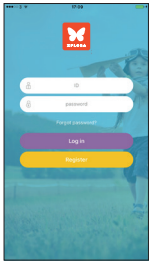


If you use the XPLORA app for the first time, you are required to activate the app.

1. Choose the country code of your phone number and enter the rest of numbers. Tap “Next”.
2. 4 digit code will be sent to your mobile device via SMS (text) message. Note that in case the code is not arrived in 3 minutes (180 seconds), you can request resending the code.
3. Once SMS (text) message arrives, enter 4 digit code in the box and tap “Next”.
4. If the app is successfully activated, you will be asked to create XPLORA account or log in if already have an account. If not successful, you will be advised to follow the activation procedure again.

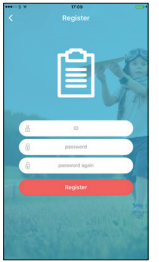
Note that if you already activate the XPLORA app but log out from the app, you will be asked to activate the app again.

Create XPLORA account



You will need to create an account to use XPLORA service. The login ID should be an unique identification. In case someone else is already using it, you will be informed to choose different login ID.

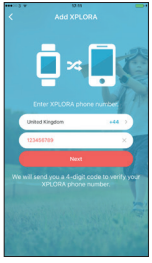
1. For the first time use, you need to create your account. Tap “Register” to create an account.
2. If you already have an account, just click Log in and enter your ID and password to log in the app.



Create account

1. Select a user name of at least 6 characters.
2. Select your password at least 6 characters.
3. Verify your password by typing it in again.
4. Then tap “Register”.

Add XPLORA Watch



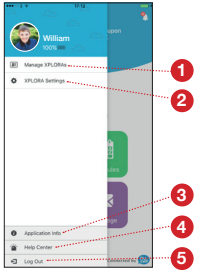
You are able to add (pairing) XPLORA Watch(s). Your XPLORA Watch should come with the pre-installed SIM card and you should receive the XPLORA Watch phone number via email when you purchased. You need the phone number of XPLORA Watch to add it.

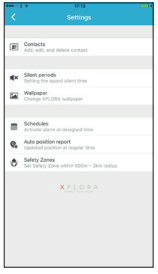
1. Ensure your XPLORA Watch is turned on and connect to relevant mobile network by checking the signal bar on the top of XPLORA display.
2. From the app, choose the country code of your XPLORA phone number and enter the rest of numbers. Tap “Next”.
3. 4 digit code will be appeared on your XPLORA display. Note that in case the code is not appeared in 3 minutes (180 seconds), you can request resending the code.
4. Enter 4 digit code in the box and tap “Next”.
5. If the XPLORA device is successfully added (paired), you are able to see the main menu and location of the XPLORA. If not successful, you will be advised to follow the adding procedure again.

Main menu

1. Choose XPLORA Watches if you add more than one watch and configure the XPLORA functions.
2. Display the list of product and service information about the product and service.
3. Last known location of the XPLORA Watch.
4. The child name and phone number of XPLORA Watch. By tapping the phone number, you are able to make a call to the child.
5. Main features such as Location, Schedule, Safety Zone and Message. The main features may be vary by the app version or XPLORA devices.

Setting menu

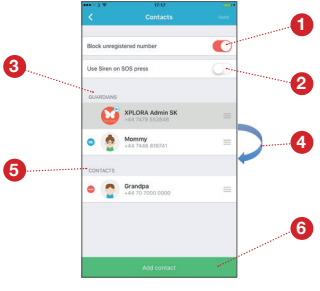




If you added more than one XPLORA Watch, multiple XPLORA icons will display on the top of Setting menu. You can choose which XPLORA Watch you want to manage.

1. Add/update/delete XPLORA Watch(s). You can update the user profile of XPLORA Watch by taping the XPLORA Watch from the list. You can update the photo and name of XPLORA Watch.
2. Configure the detail environment of the selected XPLORA Watch.
3. Display the detail information of the current application.
4. Display the useful information about the service and contact information for further help
5. Log out from the app. To log in, you will be asked to activate the app again. Refer to Activate the app guide.

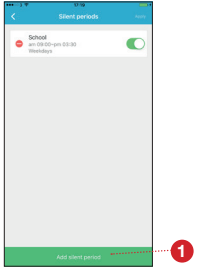
Contacts

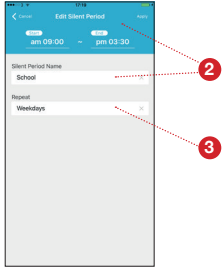


Guardians are the group of people or single user who is authorised to manage the app and contacts.

1. XPLORA Watch offers an option to block the incoming calls from unknown phone numbers. If it turns on, it rejects all incoming calls except the phone numbers registered either Guardians or Contacts.
2. If it turns on and SOS button from the watch is activated, it will make a high volume of Siren sound to grab the attentions from the people nearby.
3. Guardians can be added maximum 4 people. A guardian should install and activate the app.
4. You can change the order of guardians. If SOS button is activated, the watch will make an emergency call to the 1st guardian from the list. In case 1st guardian doesn't answer the emergency call, the watch will attempt to make a call to next guardian and repeat.
5. It displays the list of contacts.
6. You can add new contact who's allowed to make and receive a call from the XPLORA Watch. If a contact is registered in the list, the contact person will be automatically added to the XPLORA Watch.

Silent period





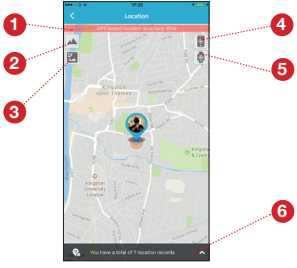
You are able to set a silent period of XPLORA Watch. During the scheduled period, the XPLORA Watch doesn't take any calls. You can use this feature for a school time to avoid any disruption during a class.

1. Add multiple silent period schedule.
2. Set date and time with a name of silent period.
3. Set a repeat.

Main menu: Location, Schedules, Safety Zones, and Messages

1. Track the current location and history of XPLORA Watch.
2. Set multiple alarm schedules.
3. Set multiple safety zone (geo-fence) to receive a notification when XPLORA Watch enters or leaves the zone.
4. Send a text message to XPLORA Watch.

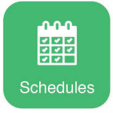
Location



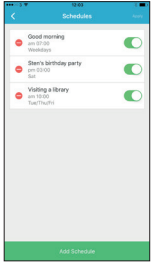
Note that although XPLORA service tries to track more accurate location, however based on the source of tracking location there is a certain accuracy variation.

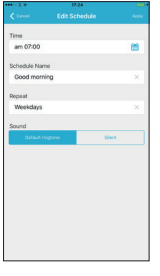
1. Source of tracking location and potential accuracy variation. XPLORA Watch utilises GPS, WiFi and mobile network for tracking the location and the accuracy may vary by the source.
2. Terrain model.
3. Satellite mode.
4. Update the location of your mobile device. It displays in a blue dot.
5. Update the location of XPLORA Watch in a pin with the accuracy circle. You could assume that XPLORA Watch may be located within the circle.
6. Location history last maximum 72 hours.

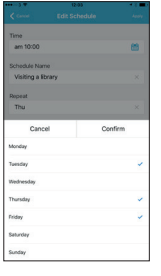
Schedules



Manage the schedule alarms for XPLORA Watch. The schedules are automatically set in XPLORA Watch and make alarms at the schedules. Also, it can be turned on/off from the Schedule menu.



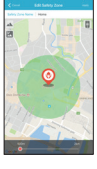




Safety Zones

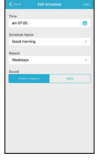
Manage the safety zones (geo-fences) to receive a notification when XPLORA Watch enters or leaves the zone. Note that the notification may be sent anytime during the time set for auto-position report. I.e. if auto- position set to 30 minutes, the notification may be sent anytime in 30 minutes after entering or leaving the zone.

The minimum of safety zone radius is 500m from the pin point in the map.

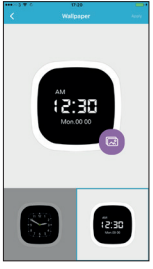


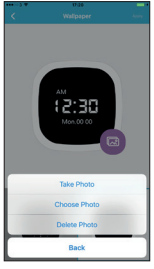
Messages

Here you can send messages to XPLORA.
The screen on XPLORA is small. Therefore, short, concrete messages will be easier to read and perceive for the child.



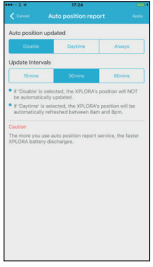
Wallpaper





Choose the type of watch between an analog and digital. Also you are able to change the wallpaper (watch face) in a digital mode by tapping the purple icon.

Auto position report



Set the time interval for XPLORA Watch to send its current location automatically. Note that more open location update may cause faster battery drainage.

Thank you for choosing **XPLORA**!

JUST EXPERIENCE

More information: myxplora.com